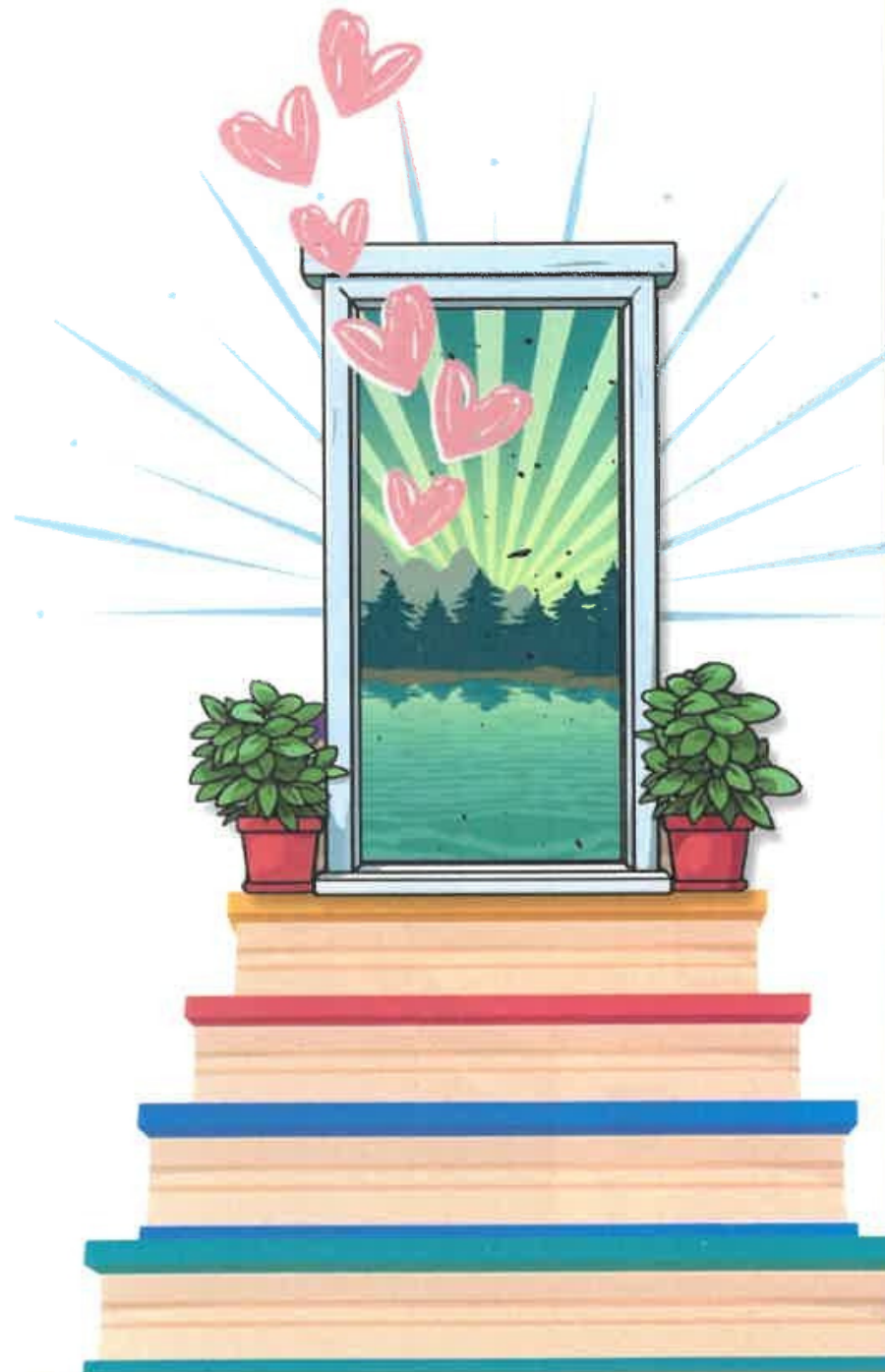


Step 4: Welcome to Community Services at Mountain Lake Services!

We're here to partner with you every step of the way, ensuring you or your loved one receives the support they need and want.

Together, we will navigate your services and supports cycle and provide you with a team dedicated to you or your loved one's success.



Do you have any questions?



We're Here to Help!

 MountainLakeServices.org

 **518-546-3355**

 Mountain Lake Services
10 St. Patrick's Place
Port Henry, NY 12974

 ContactUs @
[MountainLakeServices.org](mailto:ContactUs@MountainLakeServices.org)

No question is too small - let's talk!

See insert for available
Community Services and
Contact Information to get
started on your path to
independence with Mountain
Lake Services!

Partnering with people of all abilities to live their very best lives!

Welcome to **COMMUNITY SERVICES**



A chapter of **The Arc.**
New York

Do you or a loved one live in
Essex County, NY and need
access to Supports &
Services that will help you
live in your home and avoid
out of home placement?

Your Path to Support



Take the First step TODAY!

THE FRONT DOOR IS THE KEY TO OPENING UP SERVICES AND SUPPORTS FOR YOUR FAMILY MEMBER.

Step 1: Begin with Office for People with Developmental Disabilities (OPWDD) Front Door Process

New to the OPWDD system? Access services through the **FRONT DOOR**, OPWDD's process for connecting you with the supports you need. The person-centered planning approach helps identify service options based on your unique needs and preferences, empowering you or your loved one to take an active role in directing the service plan.

 **North Country (Plattsburgh) OPWDD Office 518-536-3480**

 **www.opwdd.ny.gov/get-started/front-door**



Step 2: Determine Eligibility

If you're not yet OPWDD eligible, no worries! Contact your local OPWDD Regional Office and get connected with an Eligibility Coordinator to guide you through the process.

Information Line:
1-866-946-9733

E-mail:
info@opwdd.ny.gov



TO ACCESS MOST OPWDD SUPPORTS AND SERVICES YOU WILL NEED TO QUALIFY FOR:

1. OPWDD services, by proving you have a developmental disability.

2. Medicaid services, by meeting eligibility requirements for Medicaid

3. HCBS (Home & Community Based Services) Waiver services through an evaluation of your level of need. You will gather information and work with an Eligibility Coordinator for the determination to be made.

Learning and Planning

  
Assessment and discussion of services through your Developmental Disabilities Regional Office (DDRO)

Life Plan
Contains selected services and providers

Developed with the help of a Care Manager

Services & Support Cycle
 an ongoing process of evaluation of service effectiveness as goals are met and new needs are identified

Evaluation
of effectiveness of services and personal satisfaction
  
Outcomes { Goals ✓
Health ✓
Happiness ✓

Services are Provided

Step 3: Person-Centered Planning

You will work with your Care Coordination Organization (CCO) to obtain a Care Manager (CM). Your CM will initiate your plan for supports and services based on your individual needs and desires.

Planning

Connect with a provider agency (**MOUNTAIN LAKE SERVICES**)

Through Community Services at Mountain Lake Services, you or your loved one can access supports that will help prevent out of home placement and provide assistance to live in the home and community of your choice. These supports are individualized and based on your services and supports cycle. You are at the center of the planning process.